



## ABGM Contracts Limited

Building Contractors & Maintenance Services



### Quality Policy

It is the policy of ABGM Contracts Limited to provide consistent services which not only satisfy but exceed clients stated and implied needs.

A quality management system has been established to achieve this whilst ensuring compliance exists to industry related standards, legislation and nationally recognised standards of approval.

Executive management are committed to

- Establishing and maintaining a quality management system that meets the client base needs
- Setting realistic and measurable strategic quality objectives
- Supporting a company wide philosophy of continual improvement
- Providing the appropriate resources necessary for the achievement of quality

In order to support this commitment we will:

- Develop qualified processes to provide a level of service commensurate to the requirements of the marketplace
- Monitor and measure process outputs and client satisfaction in order to ensure cost effective quality management exists
- Maintain evidence to demonstrate process conformance

The Company policy is made available to clients through publishing on our web site and is communicated to all staff.

Signed: \_\_\_\_\_

Dated: 19<sup>h</sup> January 2012

AP Beckett (Managing Director)